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| ID | Source | Target |
| [Screen 1](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=1_C_0)  [1\_C\_0](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=1_C_0) | Welcome to your HIPAA Training |  |
| [Screen 2](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=2_C_1)  [2\_C\_1](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=2_C_1) | You are receiving this training because your role at Abbott may require access to Protected Health Information (PHI).  In this course, you will learn about the Health Insurance Portability and Accountability Act (or HIPAA). HIPAA is a federal law that sets the standard for how Abbott is able to use, disclose, and maintain PHI. |  |
| [Screen 3](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=3_C_2)  [3\_C\_2](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=3_C_2) | As a company that places a high value on protecting data, including PHI, we want to make sure you have the skills necessary to handle and protect such sensitive information.  Thus, throughout this course, we’ll look at HIPAA and best practices for protecting PHI. |  |
| [Screen 4](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=4_C_3)  [4\_C\_3](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=4_C_3) | Upon completion of this course, you will be able to:   * Recognize the importance of HIPAA and how it applies to Abbott. * Identify key examples of PHI and how to protect privacy when using and disclosing such sensitive information. * Identify your responsibilities to identify and report privacy and security incidents. * Recognize the consequences for non-compliance with HIPAA.   The course will take 30 minutes to complete. |  |
| [Screen 5](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=5_C_4)  [5\_C\_4](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=5_C_4) | The icons at the top of the screen provide one-click access to key resources:   * The Table of Contents, * Important contact information, and * Reference material.   In addition, you can use the Exit icon to close the course window. |  |
| [Screen 6](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=6_C_5)  [6\_C\_5](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=6_C_5) | There are several features to help guide you through the course:   * The Back and Forward arrows allow you to move from screen to screen. * A horizontal slider bar at the bottom of the screen allows you to see where you are in the course. * Table of Contents lets you navigate to previously viewed content. |  |
| [Screen 7](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=7_C_6)  [7\_C\_6](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=7_C_6) | Knowledge Check  Once you have reviewed the content of this course, you will be required to complete a 10-question Knowledge Check.  You must score 80 percent to certify completion of this course. |  |
| [Screen 8](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=8_C_7)  [8\_C\_7](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=8_C_7) | Protected Health Information (PHI) is any piece of health information that identifies an individual or could be used to identify an individual. |  |
| [Screen 9](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=9_C_8)  [9\_C\_8](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=9_C_8) | The U.S. Department of Health & Human Services defines Protected Health Information as:  Any information, including demographic information, which relates to: the individual’s past, present, or future physical or mental health or condition, the provision of health care to the individual, or the past, present, or future payment for the provision of health care to the individual, and that identifies the individual or for which there is a reasonable basis to believe can be used to identify the individual.” |  |
| [Screen 10](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=10_C_9)  Activity: Learn More  [10\_C\_9](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=10_C_9) | HIPAA applies to all PHI, regardless of how it’s communicated - whether it’s shared verbally, in writing, or through electronic methods.  Examples of PHI include - patient’s name, health care payments, treatment dates, and treatment location.  CLICK LEARN MORE FOR AN EXPANDED LIST OF HIPAA IDENTIFIERS. |  |
| [Screen 10](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=11_C_9)  Activity: Learn More  [11\_C\_9](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=11_C_9) | Learn More  HIPAA Identifiers include:   * Names * Phone and fax numbers * Email addresses * Vehicle identifiers, including VIN and license plate numbers * Device Model and Serial Number * Postal Address * Account numbers * Medical Record/prescription numbers or Health Plan numbers * Certificate/license numbers * Full images of a person, including photographs of a full face * Social Security Numbers * URLs and IP addresses * Identifying dates, including Date of Birth, Date of Death, Treatment Dates * Biometric identifiers, including finger and voice prints * Any other unique identifying number, characteristic, or code |  |
| [Screen 11](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=12_C_10)  Activity: Pop Up  [12\_C\_10](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=12_C_10) | Your ability to protect PHI depends on your ability to recognize PHI.  CLICK EACH OF THE PANELS TO VIEW EXAMPLES OF DOCUMENTS AND SITUATIONS WHICH MAY CONTAIN PHI. |  |
| [Screen 11](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=13_C_10)  Activity: Pop Up  [13\_C\_10](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=13_C_10) | Written Health Information  Any information that relates to an individual’s health care or payment, including the following:   * A patient ID card. * An employee benefits registration form. * An order or billing invoice containing patient information. |  |
| [Screen 11](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=14_C_10)  Activity: Pop Up  [14\_C\_10](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=14_C_10) | Electronic Health Information  Any information that relates to an individual’s health care or payment, including the following:   * A health care plan’s claims data in electronic form. * Any patient information stored electronically in Abbott’s systems or databases. * An email containing patient information. |  |
| [Screen 11](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=15_C_10)  Activity: Pop Up  [15\_C\_10](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=15_C_10) | Spoken Health Information  Any information that relates to an individual’s health care or payment, including the following:   * A conversation between an Abbott employee and a customer about the patient’s insurance coverage. * A discussion with a patient or their health care provider about the patient’s treatment. |  |
| [Screen 12](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=16_C_11)  Activity: Selection  [16\_C\_11](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=16_C_11) | Now that you know what PHI is and why it’s important, take a moment to review some different documents and assess whether HIPAA would apply.  Simply click on PHI or Not PHI to move the information into its correct folder. |  |
| [Screen 12](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=17_C_11)  Activity: Selection  [17\_C\_11](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=17_C_11) | Patient Contact Information.  PHI  This example contains PHI.  Not PHI |  |
| [Screen 12](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=18_C_11)  Activity: Selection  [18\_C\_11](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=18_C_11) | A patient ID card.  PHI  This example contains PHI.  Not PHI |  |
| [Screen 12](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=19_C_11)  Activity: Selection  [19\_C\_11](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=19_C_11) | An Annual Report.  PHI  This example does not contain PHI.  Not PHI |  |
| [Screen 12](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=20_C_11)  Activity: Selection  [20\_C\_11](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=20_C_11) | Notice of privacy practices.  PHI  This example does not contain PHI.  Not PHI |  |
| [Screen 12](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=21_C_11)  Activity: Selection  [21\_C\_11](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=21_C_11) | A Product Brochure.  PHI  This example does not contain PHI.  Not PHI |  |
| [Screen 12](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=22_C_11)  Activity: Selection  [22\_C\_11](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=22_C_11) | An insurance registration form.  PHI  This example contains PHI.  Not PHI |  |
| [Screen 12](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=23_C_11)  Activity: Selection  [23\_C\_11](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=23_C_11) | That’s correct!  That’s not correct!  Well done!  Click the forward arrow to continue. |  |
| [Screen 13](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=24_C_12)  [24\_C\_12](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=24_C_12) | Who is responsible for complying with HIPAA?  All Abbott personnel in the United States (including US territories) who handle PHI are required to comply with the HIPAA regulations. |  |
| [Screen 14](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=25_C_13)  Activity: Pop Up  [25\_C\_13](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=25_C_13) | In addition, anyone who has access to or handles PHI on behalf of Abbott, such as external service providers or vendors, are also required to comply with HIPAA.  Covered Entities, Business Associates, and Subcontractor Business Associates are required to have agreements in place which ensure PHI is adequately protected.  CLICK EACH OF THE PANELS TO LEARN MORE ABOUT THE TYPES OF ORGANIZATIONS COVERED BY THE HIPAA REGULATION. |  |
| [Screen 14](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=26_C_13)  Activity: Pop Up  [26\_C\_13](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=26_C_13) | Business Associates  A Business Associate is an individual or entity who creates, receives, maintains, or transmits PHI on behalf of a Covered Entity. A Business Associates’ functions may include, remote monitoring, billing, accounting, legal, or IT services.  For Example   * Abbott is a Business Associate for the remote monitoring services it provides with Merlin.net and CardioMEMS. |  |
| [Screen 14](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=27_C_13)  Activity: Pop Up  [27\_C\_13](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=27_C_13) | Covered Entities  Covered Entities include health plans, health care clearinghouses, and health care providers. Many of Abbott’s US-based customers are Covered Entities.  For Example   * At Abbott, Acelis Connected Health, Redwood Toxicology, and Alere Toxicology are all Covered Entities. |  |
| [Screen 15](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=28_C_14)  [28\_C\_14](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=28_C_14) | In addition to regulating how PHI is used and safeguarded, HIPAA also provides specific rights to individuals whose PHI may be used, disclosed, or maintained.  Abbott recognizes these rights within our [US Privacy Policy](https://www.abbott.com/privacy-policy.html), which describes our organization's privacy practices, including how Abbott complies with applicable regulations such as HIPAA. |  |
| [Screen 16](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=29_C_15)  [29\_C\_15](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=29_C_15) | Our Privacy Policy clearly explains what information may be collected; how the information may be used, disclosed, or maintained; and what privacy rights the individual has in regards to his or her information.  The Policy applies to our customers, employees, and the general public, and can be accessed any time by visiting [Abbott’s public website](https://www.abbott.com/privacy-policy.html). |  |
| [Screen 17](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=30_C_16)  [30\_C\_16](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=30_C_16) | How does this impact our business?  While all states are required to follow HIPAA, many have expanded on the regulation, by creating their own medical privacy information protection laws. Thus, producing additional requirements that Abbott and companies across the United States must follow when handling their residents’ health information. |  |
| [Screen 18](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=31_C_17)  Activity: Panels  [31\_C\_17](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=31_C_17) | Because Abbott’s operations extend to all 50 states, we are required to comply with the applicable laws in each state.  CLICK EACH OF THE PANELS TO TO LEARN HOW INFORMATION PROTECTION AND MEDICAL PRIVACY LAWS VARY BY STATE. |  |
| [Screen 18](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=32_C_17)  Activity: Panels  [32\_C\_17](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=32_C_17) | Organizational Policies & Procedures  State laws may vary in the organizational policies and procedures required by a company to help ensure the privacy and protection of information. |  |
| [Screen 18](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=33_C_17)  Activity: Panels  [33\_C\_17](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=33_C_17) | Privacy & Security Breach Definitions  State laws may vary in how a privacy or security breach is defined and what is considered a breach. |  |
| [Screen 18](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=34_C_17)  Activity: Panels  [34\_C\_17](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=34_C_17) | Breach Reporting Requirements  Breach reporting requirements vary by state, which often include who, what, when, and how a breach must be reported. |  |
| [Screen 18](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=35_C_17)  Activity: Panels  [35\_C\_17](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=35_C_17) | PHI Definitions  State laws may vary in how Personal Information and/or Health Information is defined and what types of information are included under these definitions. |  |
| [Screen 19](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=36_C_18)  Activity: Question  [36\_C\_18](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=36_C_18) | You receive a document containing an individual’s name, address, e-mail address, device implant date, and implanted device model and serial number.  Which of the information is considered PHI?  Submit |  |
| [Screen 19](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=37_C_18)  Activity: Options  [37\_C\_18](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=37_C_18) | [1] Device implant date.  [2] Model and serial number of implanted device.  [3] All of the information is PHI.  [4] None of the information is PHI.  [5] Name, address, and e-mail address. |  |
| [Screen 19](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=38_C_18)  Activity: Result  [38\_C\_18](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=38_C_18) | Try Again  That’s not correct!  That’s partially correct!  That’s correct!  Please review your answer choice(s) and click the Try Again button above. |  |
| [Screen 19](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=39_C_18)  Activity: Feedback  [39\_C\_18](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=39_C_18) | An individual’s name, address, e-mail address, device implant date, and the model and serial number of an implanted device are all considered PHI.  Click the forward arrow to continue. |  |
| [Screen 20](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=40_C_19)  Activity: Question  [40\_C\_19](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=40_C_19) | What’s your responsibility in protecting PHI?  Check all that apply and click the Submit button below.  Submit |  |
| [Screen 20](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=41_C_19)  Activity: Options  [41\_C\_19](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=41_C_19) | [1] To know and follow our organization’s HIPAA policies for safeguarding PHI.  [2] To know what PHI is and report all violations to Global Privacy.  [3] None. I don’t ever work with PHI. |  |
| [Screen 20](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=42_C_19)  Activity: Result  [42\_C\_19](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=42_C_19) | Try Again  That’s not correct!  That’s partially correct!  That’s correct!  Please review your answer choice(s) and click the Try Again button above. |  |
| [Screen 20](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=43_C_19)  Activity: Feedback  [43\_C\_19](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=43_C_19) | All Abbott personnel have a responsibility to protect PHI. This includes following Abbott policies and practices that are designed to help to safeguard an individual’s personal information.  Click the forward arrow to continue. |  |
| [Screen 21](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=44_C_20)  Activity: Question  [44\_C\_20](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=44_C_20) | Most states have created their own medical privacy laws. Does this mean they are exempt from complying with HIPAA?  Submit |  |
| [Screen 21](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=45_C_20)  Activity: Options  [45\_C\_20](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=45_C_20) | [1] Yes.  [2] No. |  |
| [Screen 21](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=46_C_20)  Activity: Result  [46\_C\_20](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=46_C_20) | Try Again  That’s not correct!  That’s partially correct!  That’s correct!  Please review your answer choice(s) and click the Try Again button above. |  |
| [Screen 21](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=47_C_20)  Activity: Feedback  [47\_C\_20](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=47_C_20) | HIPAA applies to all states. However, the general standard is that if a state’s law is more protective of individual’s PHI, companies are required to adhere to both HIPAA and the state’s additional requirements.  Click the forward arrow to continue. |  |
| [Screen 22](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=48_C_21)  Summary  [48\_C\_21](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=48_C_21) | You have completed the Introduction to HIPAA section of this course. Before you proceed, here are a few key points to remember.   * HIPAA requires that we protect all PHI that we use, disclose, or maintain on behalf of our employees and customers. * PHI is any piece of individually identifiable health information that includes any of the HIPAA PHI identifiers. * HIPAA regulations apply to all PHI, regardless of the form or format. * [Abbott’s Privacy Policy](https://www.abbott.com/privacy-policy.html) describes how Abbott will use, disclose, and protect the privacy of health information, and the privacy rights of individuals, in accordance with HIPAA. * Everyone at Abbott is responsible for ensuring the PHI we use, disclose, or maintain on behalf of our customers and employees is protected and secure. * Because Abbott’s operations extend to all 50 states, we are required to comply with the applicable laws in each state. |  |
| [Screen 23](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=49_C_22)  [49\_C\_22](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=49_C_22) | Regardless of your role, it’s important to understand that we are only able to use PHI for the purposes for which it was collected and allowed to disclose (share) PHI under specific circumstances. |  |
| [Screen 24](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=50_C_23)  Activity: Panels  [50\_C\_23](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=50_C_23) | Always remember, prior to disclosing any PHI, you must first verify both the identity and authority of the person making the request.  CLICK EACH OF THE PANELS TO TO LEARN WHEN IT WOULD BE ACCEPTABLE TO DISCLOSE PHI AND THE CONDITIONS THAT MUST BE MET. |  |
| [Screen 24](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=51_C_23)  Activity: Panels  [51\_C\_23](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=51_C_23) | For treatment, payment, and healthcare operations (TPO).  Disclosures for Treatment Payment and Healthcare Operations may include:   * A treating doctor or doctor’s representative requesting information on a patient’s device, lead orientation, or other patient information.   Keep in mind: In such cases, Abbott may only disclose the requested PHI if it directly relates to the support of an individual’s treatment, such as facilitating payment, or other healthcare-related operations. |  |
| [Screen 24](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=52_C_23)  Activity: Panels  [52\_C\_23](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=52_C_23) | When responding to individual’s requests.  Disclosures relating to an individual’s request may include:   * A patient requesting access to their own information. * A patient’s authorized representative (such as a spouse) or legal guardian that’s requesting the patient’s information.   Keep in mind: Before disclosing any information, you must first verify the requestor is the patient; the patient’s authorized representative, or legal guardian. |  |
| [Screen 24](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=53_C_23)  Activity: Panels  [53\_C\_23](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=53_C_23) | When authorization is required.  Disclosures requiring authorization may include:   * Posting a patient’s story on social media, such as Facebook or Twitter. * Discussing a specific patient’s condition to support a product-related training.   Keep in mind: We need to be sure that the patient authorizes the specific use or disclosure - prior to their PHI being used. Contact Global Privacy with any questions around this topic. |  |
| [Screen 24](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=54_C_23)  Activity: Panels  [54\_C\_23](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=54_C_23) | When we are required by law.  Disclosures required by law may include:   * Reporting certain device-related events, such as product recalls, repairs, or adverse events, to the FDA.   Keep in mind: We are legally required to disclose information in certain situations, reporting to the FDA is one of them. |  |
| [Screen 25](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=55_C_24)  [55\_C\_24](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=55_C_24) | Another important part of HIPAA’s use and disclosure requirements is what’s referred to as the “minimum necessary” standard.  Let's take a look at how the standard applies to the ways in which we can use and disclose PHI as well its exceptions. |  |
| [Screen 26](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=56_C_25)  [56\_C\_25](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=56_C_25) | When we use of disclose PHI, the minimum necessary standard requires that a reasonable effort is made to use, disclose, or request only the minimum amount of PHI necessary to accomplish the intended purpose. |  |
| [Screen 27](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=57_C_26)  [57\_C\_26](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=57_C_26) | The minimum necessary standard should be applied to most situations where PHI is used and disclosed.  However, there are a few exceptions, namely:   * Use and disclosures that relate to an individual’s treatment. * Use and disclosures which have been authorized by the individual in the form of a HIPAA compliant authorization.   Just remember, by applying the minimum necessary standard, you are playing an active role with helping Abbott limit any unnecessary or inappropriate access to an individual’s PHI. |  |
| [Screen 28](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=58_C_27)  Activity: Question  [58\_C\_27](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=58_C_27) | To what extent can you use, access, and disclose PHI?  Submit |  |
| [Screen 28](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=59_C_27)  Activity: Options  [59\_C\_27](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=59_C_27) | [1] The minimum degree necessary required for payment and healthcare operations.  [2] To the minimum degree necessary to ensure a profit for our organization.  [3] Generally, if you can access PHI, you can use it.  [4] All of the above. |  |
| [Screen 28](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=60_C_27)  Activity: Result  [60\_C\_27](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=60_C_27) | Try Again  That’s not correct!  That’s partially correct!  That’s correct!  Please review your answer choice(s) and click the Try Again button above. |  |
| [Screen 28](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=61_C_27)  Activity: Feedback  [61\_C\_27](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=61_C_27) | The minimum necessary standard requires that PHI accessed, used, or disclosed is limited to the minimum amount necessary for the intended purpose, with the exception of treatment.  Click the forward arrow to continue. |  |
| [Screen 29](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=62_C_28)  Activity: Question  [62\_C\_28](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=62_C_28) | When you comply with HIPAA, what are you ensuring?  Check all that apply and click the Submit button below.  Submit |  |
| [Screen 29](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=63_C_28)  Activity: Options  [63\_C\_28](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=63_C_28) | [1] Abbott will verify the identity of an authorized recipient before disclosing PHI.  [2] Individuals have legal rights regarding who can access their PHI.  [3] Abbott has the final say in who can access our patients and customer’s PHI. |  |
| [Screen 29](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=64_C_28)  Activity: Result  [64\_C\_28](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=64_C_28) | Try Again  That’s not correct!  That’s partially correct!  That’s correct!  Please review your answer choice(s) and click the Try Again button above. |  |
| [Screen 29](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=65_C_28)  Activity: Feedback  [65\_C\_28](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=65_C_28) | When you comply with HIPAA, you support an individual’s right to determine who can access their PHI and ensure that PHI is only provided to authorized recipients.  Click the forward arrow to continue. |  |
| [Screen 30](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=66_C_29)  Summary  [66\_C\_29](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=66_C_29) | You have completed the Use and Disclosure section of this course. Before you proceed, here are a few key points to remember.   * We are only able to use and disclose PHI under a very specific set of circumstances. * Prior to disclosing any PHI, it’s important that you verify the identity and authority of the person making the request. * The minimum necessary standard must be applied when using and disclosing PHI, unless the use or disclosure is needed to support an individual’s treatment. |  |
| [Screen 31](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=67_C_30)  [67\_C\_30](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=67_C_30) | Just as there are rules for how we can use and disclose PHI, there are rules for how to secure (or protect) PHI. |  |
| [Screen 32](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=68_C_31)  Activity: Pop Up  [68\_C\_31](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=68_C_31) | As a guide for protecting PHI, we apply the HIPAA ‘Security Rule’, which defines three specific safeguards that all employees, regardless of one’s role, are required to follow.  CLICK EACH OF THE PANELS TO LEARN HOW EACH SAFEGUARD APPLIES AND KEY RESOURCES TO LEARN MORE. |  |
| [Screen 32](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=69_C_31)  Activity: Pop Up  [69\_C\_31](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=69_C_31) | Physical Safeguards  Physical safeguards refer to the steps we take to protect unauthorized access to our facilities, equipment, and resources that contain PHI. |  |
| [Screen 32](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=70_C_31)  Activity: Pop Up  [70\_C\_31](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=70_C_31) | Technical Safeguards  Technical safeguards are primarily the automated processes used to protect data and control access to data. They include using strong authentication controls and encryption. |  |
| [Screen 32](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=71_C_31)  Activity: Pop Up  [71\_C\_31](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=71_C_31) | Administrative Safeguards  Administrative safeguards describe the policies and procedures that are needed to document our ability to ensure the confidentiality, integrity, and availability of PHI. This training is one of the administrative safeguards that Abbott’s implements. |  |
| [Screen 33](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=72_C_32)  [72\_C\_32](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=72_C_32) | Refer to our [Privacy and Information Security policies](https://abbott.sharepoint.com/sites/abbottworld/InformationTechnology/ISRM/Pages/Policy-Library.aspx) on Abbott World to learn more about the physical, technical, and administrative safeguards at Abbott. |  |
| [Screen 34](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=73_C_33)  [73\_C\_33](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=73_C_33) | While we recognize the importance of safeguarding PHI from unauthorized sources outside of our organization, it is inside our organization where we have the greatest impact. |  |
| [Screen 35](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=74_C_34)  Activity: Panels  [74\_C\_34](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=74_C_34) | You can take action by following our current policies and controls and by understanding some of the more common ways PHI might be inappropriately used or disclosed.  CLICK EACH OF THE PANELS TO LEARN ABOUT THE RISKS ASSOCIATED WITH SPECIFIC ACTIVITIES AND HOW THEY CAN LEAD TO HIPAA PRIVACY VIOLATIONS. |  |
| [Screen 35](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=75_C_34)  Activity: Panels  [75\_C\_34](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=75_C_34) | Not logging off your computer.  You’ve probably noticed a coworker who, at some point, has left their computer unlocked and unattended.  Not signing off a computer that contains PHI leaves the computer vulnerable to unauthorized access. When working with PHI, and other sensitive information remember to log off or lock your computer before leaving your workstation. |  |
| [Screen 35](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=76_C_34)  Activity: Panels  [76\_C\_34](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=76_C_34) | Sending unencrypted emails.  Sending PHI to an outside party in an unencrypted email provides an opportunity for the data to be accessed by individuals that the message was not intended.  For this reason, before you send an email that contains PHI, you’ll want to encrypt the data by typing “[Secure]” (including the square brackets)in the subject line. |  |
| [Screen 35](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=77_C_34)  Activity: Panels  [77\_C\_34](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=77_C_34) | Sending a fax to a wrong number.  Faxing a document that contains PHI to a wrong number could potentially cause damage to Abbott’s reputation, a loss of trust from our customers, or, worst of all, harm to the patients we support. In this day and age, medical data can be used for a multitude of criminal activities such as extortion, blackmail, and fraud. |  |
| [Screen 35](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=78_C_34)  Activity: Panels  [78\_C\_34](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=78_C_34) | Using unencrypted storage devices.  Information is at risk of falling into the wrong hands if a storage device is lost. Though convenient, small electronic storage devices, such as USBs, can be readily accessed by individuals with very limited technical know-how. Therefore, it’s important that we only use encrypted storage devices when handling PHI. |  |
| [Screen 35](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=79_C_34)  Activity: Panels  [79\_C\_34](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=79_C_34) | Providing a Patient ID Card in error.  Without question, we take patient privacy very seriously. Patients that receive an Abbott implanted device are provided a Patient ID Card. This card contains information unique to the patient and their device. It is used by health care providers to assist with ongoing treatment. If a patient is provided an ID Card with a different patient’s information, there is a potential impact on the patient’s privacy and should be communicated to Global Privacy. |  |
| [Screen 36](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=80_C_35)  [80\_C\_35](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=80_C_35) | HIPAA Security Safeguards are only effective if the steps you take every day to protect PHI are regularly followed and under a variety of circumstances.  This includes reporting any concerns you have to Global Privacy. |  |
| [Screen 37](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=81_C_36)  [81\_C\_36](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=81_C_36) | Abbott has a legal responsibility to investigate all privacy and security incidents related to PHI and to notify affected individuals as soon as possible.  If there is ever a misuse of PHI, such as disclosing information to an unauthorized individual, sending an unencrypted email with patient data, or improperly disposing of such sensitive information, report the incident as soon as possible.  If you have any concerns about a potential violation or questions regarding the reporting process, contact OEC or a member of the Global Privacy team. |  |
| [Screen 38](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=82_C_37)  Activity: Question  [82\_C\_37](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=82_C_37) | As you scan your badge to enter a restricted area, a coworker approaches you and asks you to hold the door. Should you let them follow you in?  Submit |  |
| [Screen 38](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=83_C_37)  Activity: Options  [83\_C\_37](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=83_C_37) | [1] Yes, as long as you’re sure she works at Abbott.  [2] Yes, as long as she says she’s authorized to work in that area.  [3] Yes, as long as she has an employee badge.  [4] No, all employees need to scan their badges to enter a restricted area. |  |
| [Screen 38](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=84_C_37)  Activity: Result  [84\_C\_37](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=84_C_37) | Try Again  That’s not correct!  That’s partially correct!  That’s correct!  Please review your answer choice(s) and click the Try Again button above. |  |
| [Screen 38](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=85_C_37)  Activity: Feedback  [85\_C\_37](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=85_C_37) | Regardless of the individual, or their level of authority, Abbott requires all employees use their badge when entering a restricted area.  Click the forward arrow to continue. |  |
| [Screen 39](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=86_C_38)  Activity: Question  [86\_C\_38](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=86_C_38) | You receive a call regarding a privacy concern. What should you do?  Submit |  |
| [Screen 39](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=87_C_38)  Activity: Options  [87\_C\_38](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=87_C_38) | [1] Try to resolve the situation.  [2] Direct the concern to a member of the Global Privacy Team.  [3] Determine if it’s a valid concern and then report it to the appropriate department.  [4] Nothing. Privacy concerns are a normal part of our business. |  |
| [Screen 39](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=88_C_38)  Activity: Result  [88\_C\_38](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=88_C_38) | Try Again  That’s not correct!  That’s partially correct!  That’s correct!  Please review your answer choice(s) and click the Try Again button above. |  |
| [Screen 39](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=89_C_38)  Activity: Feedback  [89\_C\_38](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=89_C_38) | If a privacy concern is received, you should direct the concern to OEC or a member of the Global Privacy team as soon as possible.  Click the forward arrow to continue. |  |
| [Screen 40](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=90_C_39)  Activity: Question  [90\_C\_39](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=90_C_39) | Which of the following are examples of HIPAA privacy violations?  Check all that apply and click the Submit button below.  Submit |  |
| [Screen 40](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=91_C_39)  Activity: Options  [91\_C\_39](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=91_C_39) | [1] Providing a Health Care Provider with patient information for treatment purposes.  [2] Sending a fax with PHI to an incorrect fax number.  [3] Discussing patient information with a friend at lunch.  [4] Sending PHI via encrypted email to an authorized recipient. |  |
| [Screen 40](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=92_C_39)  Activity: Result  [92\_C\_39](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=92_C_39) | Try Again  That’s not correct!  That’s partially correct!  That’s correct!  Please review your answer choice(s) and click the Try Again button above. |  |
| [Screen 40](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=93_C_39)  Activity: Feedback  [93\_C\_39](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=93_C_39) | Information may be securely disclosed to Health Care Providers providing treatment and to authorized recipients. It’s not okay to discuss Protected Health Information with an unauthorized recipient. Always verify the recipient of PHI before disclosing any information.  Click the forward arrow to continue. |  |
| [Screen 41](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=94_C_40)  Summary  [94\_C\_40](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=94_C_40) | You have completed the Securing PHI and Incident Reporting section of this course. Before you proceed, here are a few key points to remember.   * By following Abbott’s HIPAA compliant policies and procedures, you help Abbott comply with HIPAA’s Privacy and Security Rules. * An unauthorized acquisition, access, use, or disclosure of PHI may be a violation of HIPAA. * To comply with HIPAA, Abbott has a responsibility to investigate all privacy and security incidents related to PHI. * Any possible privacy incidents should be communicated to OEC or a member of the Global Privacy team as soon as possible. |  |
| [Screen 42](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=95_C_41)  Contacts  [95\_C\_41](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=95_C_41) | If you have questions about how HIPAA impacts your business, your role, or you would like to learn more about best practices, please reference the following list for Privacy contacts specific to your business:  [Cardiovascular](mailto:cnprivacy@abbott.com)  [Diabetes Care](mailto:diabetescareprivacy@abbott.com)  [Established Pharmaceuticals](mailto:privacy@abbott.com)  [Neuromodulation](mailto:cnprivacy@abbott.com)  [Nutrition](mailto:privacy@abbott.com)  [Rapid Diagnostics](mailto:ardx_privacyofficer@abbott.com)  [Corporate](mailto:privacy@abbott.com)  Additional information can be found on the [Global Privacy](https://abbott.sharepoint.com/sites/abbottworld/EthicsCompliance/GBLPRIV/Pages/Privacy%20Team/Team.aspx) page. |  |
| [Screen 43](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=96_C_42)  Reference  [96\_C\_42](http://www.learnex.co.uk/test/AbbottHipaa/EN-US/course/index.html?showScreen=96_C_42) | Course Transcript  Click [here](reference/Transcript.pdf) for a full transcript of the course. |  |