



KNOWLEDGE CHECK

# Introduction



The Knowledge Check consists of 10 questions. You must score 80% or higher to successfully complete this course.

When you are ready, click the Knowledge Check button to begin.

[Knowledge Check](#)



## KNOWLEDGE CHECK

# Feedback



Congratulations! You have successfully passed the Knowledge Check and completed the course.

Please review your results below by clicking on each question.

Once you are done, you must click the EXIT [X] icon in the course title bar before closing your browser window or browser tab.

## ✔ Question 1

What are some common causes of poor decision making?

*Check all that apply.*

1. Failure to consider competing interests.
2. The perception that there is pressure to perform.
3. Careful deliberation.
4. The perception of customer expectations.
5. Time constraints.

**Feedback:** That's correct!

Unfortunately, sometimes things like competing interests, the pressure to perform, customer expectations, or time constraints can cause us to make the wrong choices.

For more information about the correct answer, see *Section 2.2, Understanding the Process*.

## ✔ Question 2

## ✔ Question 3

## ✔ Question 4

## ✔ Question 5

## ✔ Question 6

## ✔ Question 7

## ✔ Question 8

## ✔ Question 9

## ✔ Question 10



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✔ Question 1

✔ Question 2

### Good decision making is:

1. About wanting to do the right thing.
2. Instinctual.
3. **Deliberative.**

### Feedback: That's correct!

Good decision making is deliberative. It requires careful assessment of the facts and follows a systematic approach.

For more information about the correct answer, see *Section 2.2, Understanding the Process.*

✔ Question 3

✔ Question 4

✔ Question 5

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✓ Question 1

✓ Question 2

✓ Question 3

Abbott's decision-making process consists of:

*Check all that apply.*

1. A careful assessment of the situation.
2. An evaluation of its impact on stakeholders.
3. Recognizing and resolving ethical dilemmas.
4. Balancing of the interests of patients, consumers, Abbott and other stakeholders.

**Feedback: That's correct!**

Abbott's decision-making process consists of three steps:

- First, a careful assessment of the situation;
- Second, an evaluation of its impact on stakeholders; and,
- Finally, a decision that balances the interests of patients, consumers, Abbott and other stakeholders.

For more information about the correct answer, see *Section 2.2, Understanding the Process.*

✓ Question 4

✓ Question 5

✓ Question 6

✓ Question 7

✓ Question 8

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✓ Question 10



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 Question 1

 Question 2

 Question 3

 Question 4

An activity is legal as long as there are no local laws that prohibit the activity?

1. True.
2. False.

**Feedback:** That's correct!

Just because there are no local laws that prohibit a certain activity doesn't mean that the activity is legal. The laws of one country may apply to the work we do in other countries. For example, the Foreign Corrupt Practices Act (FCPA) is a U.S. statute that prohibits firms and individuals from paying bribes to foreign officials. Even though the FCPA is a U.S. law, it applies to activities in every country in which Abbott operates.

For more information about the correct answer, see *Section 3.2, Is it Legal?*

 Question 5

 Question 6

 Question 7

 Question 8

 Question 9

 Question 10



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✔ Question 1

✔ Question 2

✔ Question 3

✔ Question 4

✔ Question 5

**If a course of action is legal and complies with Abbott policy, we can proceed.**

1. True.
2. False.

**Feedback: That's correct!**

Even if we've established that a course of action is legal and complies with Abbott policy, we should not proceed unless it also aligns with Abbott's values.

For more information about the correct answer, see *Section 3.4, Does it Align with Abbott's Values?*

✔ Question 6

✔ Question 7

✔ Question 8

✔ Question 9

✔ Question 10



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✔ Question 2

✔ Question 3

✔ Question 4

✔ Question 5

✔ Question 6

The newspaper test is a good way of assessing the impact a proposed course of action can have on:

1. Patients and consumers.
2. **Abbott's reputation.**
3. Other Abbott stakeholders.

**Feedback:** That's correct!

The newspaper test is a good way of assessing the impact our actions can have on Abbott's reputation.

For more information about the correct answer, see *Section 4.3, The Impact on Abbott*.

✔ Question 7

✔ Question 8

✔ Question 9

✔ Question 10



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✔ Question 3

✔ Question 4

✔ Question 5

✔ Question 6

✔ Question 7

The second step in good decision making is evaluating the impact a proposed course of action may have on:

*Check all that apply.*

1. Patients, customers, and consumers.
2. One's own job prospects.
3. Abbott's reputation.
4. Other important stakeholders.

**Feedback: That's correct!**

The second step in good decision making is evaluating the impact a proposed course of action may have on

- Patients, customers, and consumers,
- Abbott's reputation, and
- Other important stakeholders.

✔ Question 8

✔ Question 9

✔ Question 10



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✔ Question 6

✔ Question 7

✔ Question 8

When making a decision, never choose a course of action that favors the interests of one stakeholder group over another.

1. True.
2. False.

**Feedback:** That's correct!

While good ethical decision making is about balancing the interests of all stakeholders. In some cases, this may mean making a decision that favors the interests of one stakeholder group over another.

For more information about the correct answer, see *Section 5.2, Balancing Competing Interests*.

✔ Question 9

✔ Question 10



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✔ Question 7

✔ Question 8

✔ Question 9

**If you are unsure about the right course of action, you should speak to:**

1. Your manager.
2. The Office of Ethics and Compliance.
3. Human Resources.
4. The Legal Division.
5. Any or all of the above.

**Feedback: That's correct!**

If, after considering all options, you are unsure about the right course of action, you can always speak to your manager, the Office of Ethics and Compliance, Human Resources or the Legal Division.

For more information about the correct answer, see *Section 5.3, Help and Support*.

✔ Question 10



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✓ Question 8

✓ Question 9

✓ Question 10

Abbott has created a decision-making AID to support you in the decision-making process.

1. True.
2. False.

**Feedback:** That's correct!

During the course of your workday, there may be times when it is hard to determine the right course of action. To help you navigate these situations, Abbott has created a decision-making AID that is available on the Company intranet.

For more information about the correct answer, see *Section 5.3, Help and Support*.

